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ISO 9001:2015, Fifth Edition: Quality Management Systems - Requirements

INTERNATIONAL STANDARD

ISO 9001

Fifth edition
2015-09-15

Quality management systems — Requirements

Systèmes de management de la qualité — Exigences

ISO

Reference number
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Synopsis

ISO 9001:2015 specifies requirements for a quality management system when an organization:a) needs to demonstrate its ability to consistently provide products and services that meet customer and applicable statutory and regulatory requirements, andb) aims to enhance customer satisfaction through the effective application of the system, including processes for improvement of the system and the assurance of conformity to customer and applicable statutory and regulatory requirements.All the requirements of ISO 9001:2015 are generic and are intended to be applicable to any organization, regardless of its type or size, or the products and services it provides.

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Customer Reviews

I got this latest copy of ISO 9001 quality management standard for work. It is about 30 pages journal size document with two-side print that specifies requirements for a quality management system in an organization. I also purchased the ÃƒÂ¢Ã â ¬Ã Å"ISO 14001:2015, Third Edition: Environmental management systems - Requirements with guidance for use 3rd EditionÃƒÂ¢Ã â ¬Ã Â• from . I needed both of these standards for work and they both served my purpose.

I did not purchase this on . It was available from through my employment. While this seems overpriced, it is the industry standard giving all the requirements for a Quality Management System.

When implemented and maintained properly, the principles outlined in ISO 9001 can cause huge benefits by ensuring you are able to manage Quality throughout the processes your company uses to make it's product or service available to the customer. If your customer is looking for the ISO 9001 standard in your protocols, then they will recognize the value and assurance it adds to your reliability and overall performance. Definitely worth it!

Overpriced for what looks like a bus schedule

Crazy expensive for a 26 page book

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